

### **ALLIANCE FOR PUBLIC HEALTH:**

response to challenges caused by the Russian aggression against Ukraine (Situational report №3, as of 21.03.2022)

### **SUMMARY**

The current report shows the activities of Alliance for Public Health in the situation of Russian aggression. We don't stop our work but are actively reformatting activities to suit the needs of affected population (first key vulnerable groups) and to contribute as possible to the safety of personnel of Alliance and partner NGOs. In the report, in addition to the general figures, we are showing numerous personal stories of clients as well as quotes from the personnel in the field in to personify the situation in Ukraine, to show it through the eyes of ordinary people.

## **KEY APPROACHES**

In the situation of an unprecedented Russian aggression, Alliance for Public Health is, as always, at the frontlines, fighting for Ukraine and its people. We remain with the people of Ukraine in the struggle for the sovereignty of Ukraine. The key priorities at the moment are the **safety of project** personnel and clients and preserving key services that will enable beneficiaries to retain access to life-saving treatment (especially ART, TB and OAT medicines). To promptly respond to new challenges, activities of the APH include those aimed at responding to the aggression, including procurement, organization and provision of humanitarian aid.

#### **HUMANITARIAN AID**

APH has decided to provide its mobile ambulatories for humanitarian needs, incl. evacuation of vulnerable populations, women and children, and delivery of foods and medicines. They work around the clock, delivering humanitarian cargoes from Western Ukraine to Kyiv and Eastern Ukraine.





Altogether, four humanitarian convoys on the Kyiv-Lviv-Kyiv route have taken place (7 vehicles, approximately **56 tons of cargo**), and three Kyiv-Lutsk-Kyiv convoys (3 vehicles, approximately **18 tons of cargo**). Humanitarian commodities are delivered to a warehouse in Kyiv and then distributed among NGOs, TDF units, hospitals, etc. Separately, beside that warehouse, there goes

supply of medications and humanitarian aid to Brovary (Central Rayon Hospital), Kozelets and other relevant spots located towards Chernihiv.

APH prioritizes the needs of key populations who are now in a dire need of humanitarian aid. The humanitarian cargos were delivered to the NGOs Eney and Convictus in Kyiv working on HIV prevention among the key populations. Also, some supplies where delivered to the needs of PLWH in Kyiv region. Other partner organizations are also reformatting their activities, providing humanitarian assistance. Partner organization "Social Initiative for Occupational Safety and Health", thanks to APH's flexible response and change of intended use of available funds to humanitarian targets, is actively delivering humanitarian cargos - the latest deliveries were to Kyiv Kyiv City Center for Social Services and to Dobropilya in Donetk region.



### **ACCESS TO TREATMENT**

## **INNOVATIVE APPROACHES**

A new service, #HELPnow, helps people in accessing ART, treatment of TB, hepatitis, and OAT.

Presently, #HELPnow service provides the following types of support:

- Support and coordination for accessing ART, opioid agonist treatment (OAT), TB and hepatitis treatment
- Support and coordination of accessing psychological aid
- Support of online access to lost prescriptions for HIV treatment

As of 18 March 2022, **400 cases have been opened (concerning 420 persons).** That includes\*:

- ART/HIV: 243 (74 in Ukraine, 169 abroad)
- OAT: 166 (105 in Ukraine, 61 abroad)
- Others (tuberculosis, hepatitis, etc.) 43

(\* some cases are related to several topics)



### Sample chats:

Почали видачу АРТ, я контактую хлопців з медсестрою зі СНІДцентру

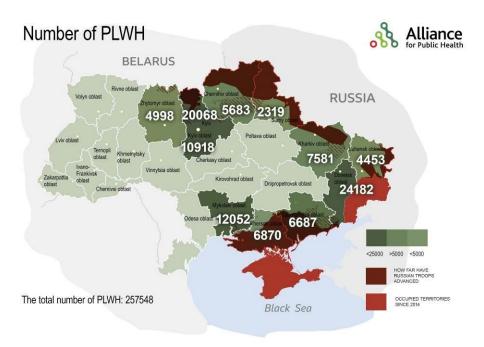
Супер!!! Найкраща новина на сьогодні!



\*Started ART today, in contact with AIDS Center. – Best news for today! \* Hello, Alena, is the question with ART still actual? We are organizing the dustrubution of medicine to your country. - Thanks for remembering me, received it one hour ago.

### **ACCESS TO ART**

## Numbers of PLWH in high-risk regions



On the territories of Ukraine invaded by the Russian army, where heavy fighting is ongoing, there are around 98 261 PLWH, and 59543 of them receive ART.

In most of the regions, the projects aimed to ensure adherence to treatment continue their work. In some, their working hours are shortened due to curfew. Yet, contact with many clients, as well as with some regions, has been lost<sup>1</sup>. Mobile teams (MTs) continue their work. In most regions, activities are focused on providing ART to both patients permanently living there and those arriving as evacuees.

- **Kyiv city and Kyiv oblast:** program tivities have been partially restored. The team provides online counseling under the online component and delivers ART drugs to project clients. Currently, contacts with most clients who lived in Irpin, Bucha and Vorzel have been lost (50% of all clients). Since the beginning of March, thanks to team's efforts, 47 clients of the projects have received treatment. ART is delivered to clients living in Boryspil and to those who have moved to Vinnytsia oblast.
- **Chernihiv oblast:** the activities have been partially restored. The team provides mostly online services. They deliver ART to those clients in the oblast that can be reached by car. In the nearest time, testing is going to be renewed in the town of Kozelets. Before the war, 100% of the team worked in the oblast.
- **Mykolaiv oblast:** the activities have been partially restored. The team provides assisted testing services (walking routes) and social support to HIV+ clients in order to prescribe ART. Besides, the team conducts online counseling of the clients and ensures ART delivery (13 of the clients have received ART medications). Before the war, 80 % of the team worked

<sup>&</sup>lt;sup>1</sup> Data on projecs MCF, OCF (supported by CDC), Treatment (supported by CDC), HealthLink supported by USAID

in the oblast. Now, the services are provided only inside Mykolaiv. In March, one client was prescribed ART, and one client was prescribed OAT.

• Dnipro and Dnipropetrovsk oblast:





OCF project office in Dnipro affected by bombing

The work of the teams for all components has been fully restored. The staff helps health workers with delivery of the medications. Since the beginning of March, team's efforts have allowed ten new clients to receive ART, six clients to be referred to

the OAT program, two clients to get prescribed PrEP, and 32 clients to get ART drugs delivered to their homes.

• Kryvyi Rih: Activities under all components have been restored; the team actively



Mobile team in Kryvyi Rih never stopped helping clients of the project, because the lives of many depend on that

- delivers ART medications to clients of the project. Since the beginning of March, thanks to team's efforts, two new clients have received ART, four clients have renewed taking ART, and ART medications have been delivered to 18 clients.
- Odesa and Odesa oblast: Activities under all components have been restored; the team actively delivers ART medications to clients of the project. Since the beginning of March, thanks to team's efforts, 18 new clients have received ART, six clients have been prescribed PrEP, and ART medications have been delivered to 136 clients at their place of stay.
- **Donetsk oblast** (Kostiantynivka): the activities have been partially restored. Testing, counseling and social support services are provided in Kostiantynivka, Novohorodivka and Bakhmut. ART medications have been delivered to 11 clients.
- **Cherkasy oblast:** the activities have been partially restored. Testing, counseling and social support services

are provided in Uman. Before the war, 80 % of the team worked in Kirovohrad oblast. Presently, activities in the neighboring oblast have been suspended.

• **Zaporizhzhia oblast:** the activities have been partially restored. The team, wherever possible, provides assisted testing services (walking routes) and social support to HIV+ clients in order to prescribe ART. Besides, the team conducts counseling of the clients

and ensures ART delivery (7 of the clients have received ART medications). The services are provided only in the city of Zaporizhzhia.

#### **Warfare areas:**

- Mariupol: The contact has been established only with three
  out of seven of team members (coordinator, social worker
  and driver). The driver of the mobile team has informed that
  the mobile ambulatory has been destroyed and cannot be
  operated anymore. Project activities have been terminated.
- **Kherson:** Despite the city being occupied by the Russian army, the team of the project continues providing social services for prescribing ART to HIV+ clients found in the previous months. The staff actively provides online counseling services and conducts individual meetings with the clients. Most clients in Kherson receive medications; ART drugs have been delivered to five clients.



The work in Kherson goes on!

APH partner organizations implementing the project in the regions where the Russian aggression has not yet reached a critical level provide help to displaced vulnerable populations by arranging accommodation and issuing ART medicines.

## **Stories from different regions**

**Dnipropetrovsk oblast:** Two former clients of the project who used to be registered and receive ART in the town of Synelnykova, could not get ART, as they were staying in Nova Kakhovka when the war broke out. As they were running low on ART medications, they contacted their social worker in Synelnykove asking for help. The social worker was able to obtain the three-month ART supplies at the local healthcare facility and sent it via Nova Poshta postal service to Nova Kakhovka (**Kherson oblast**). The clients truly appreciate their social worker's continuous support and help even after the end of the project.

### **OPIOID AGONIST THERAPY**

One of the key lines of activities of APH is joint (with public institutions, community-based organizations and patient organizations) coordination of efforts to ensure preserving **patients'** access to **OAT**.

APH's projects supporting OAT patients are carried on in all the regions (except for occupied/partially occupied territories and cities and towns embroiled in intense fighting).

- OAT site personnel in PEPFAR regions (where possible) receive direct financial support as a part of patient-centered approach.
- All projects provide the maximum of humanitarian aid and help patients to relocate to other regions and transport doctors to the sites.
- APH has allowed prompt redistribution of budgets of the projects to provide the priority help to patients by supplying them with food, medicines, etc. These needs are continuously voiced by all the regions
- Thanks to quick procurement of drugs in Odesa by PHC, APH and '100% Life', the deliveries to Vinnytsia, Lviv, Uzhgorod, Odesa (sites in the city) and Kyiv oblast have been completed. Deliveries to other regions have been planned for the nearest future and will depend on the situation.
- APH uses all its channels and all its resources to provide up-to-date information about changes, orders of the MoH, contacts both in Ukraine and abroad.

• In all regions, patients receive **medicines for 10-15-30 days** (depends on the situation in the city and availability of medicines)

APH constantly coordinates its activities with both national (PHC) and international (WHO, CDC, GF, etc.) stakeholders. They work on possible additional procurement of OAT drugs using funding from international donors to ensure uninterrupted treatment of all patients, including those who used to receive treatment at private facilities.

RBF (Funding for the Results) component activities are to be transformed; an algorithm for direct funding of healthcare facilities due to underfunding of the National Health Service of Ukraine is being developed together with the PHC; the PHC is rapidly collecting information about possible underfunding in the regions and works on a possible format of a contract for such funding.

The general situation regarding the numbers of patients at risk of OAT interruption in the regions where fighting goes on has not changed.

## Stories from different regions

Chernivtsi (Chernivtsi charitable foundation "New Family"): Petro\* has arrived to the IDP center from Kramatorsk on Day 4 of the war. He had no documents; he just told he was an OAT patient. He was immediately referred to Chernivtsi Oblast Narcology Dispensary where a social worker took his case at once. As getting new documents takes time, the patient was detoxified to minimize health risks. In two weeks, new documents were ready, and the client started receiving OAT. Now he takes care of his health with the support from his social worker: he has visited a family doctor, sorts out his medical records, and has arranged for an examination at Chernivtsi Oblast TB Dispensary.



**Poltava (CO 'Light of Hope'):** Case managers of the organization were approached by two OAT clients, Oleh and Vasyl, who had moved from fighting-ridden Okhtyrka to Khorol, and were asking to be placed on the local OAT program. Their needs were assessed, and necessary services were provided: social support to take them to the trust office and X-ray facility for testing required for them to become clients of the OAT site; they have also received emotional support, counseling (including issues of logistics — such as lodging in Khorol, locations and working hours of official institutions. Oleh and Vasyl stayed in Khorol for two days, and then decided to move to Poltava. The social worker provided necessary support, and now the two men live in Poltava. So far, patients are registered with the OAT site in Khorol, as they received a several-day supply of the drugs; in future, they are going to transfer to the OAT site in Poltava.

OAT patient from the town of Hadiach, Andriy (36) is an ATO veteran who has been mobilized to the AFU and is now in Kyiv. Having received call to active duty, the man asked a social worker to help him continue receiving OAT during his service in the AFU. Health workers and the social worker considered the situation — martial law and the remote location of service of Andriy — and he continued getting refills of his drug supply (10-day now, and 20-day in future).

\*names of the patients have been changed

### **ACCESS TO HIV PREVENTION SERVICES**



All NGOs implementing GF-funded projects work **responding** to the current situation in their respective regions **expeditiously and flexibly**. From 24 February 2022 until 17 March 2022, **3,726 clients** have been reached with various prevention services (data came from 22 regions of Ukraine, including 2732 PWID, 152 SWs, 245 MSM), and that includes **278** new clients.

Service provision has almost been stopped in some regions, such as Kharkiv, Sumy, Mariupol and Sievierodonetsk, though social workers in these cities try to at least remotely consult clients and help them in obtaining necessary medications and prevention commodities. Some cities, despite the difficult war situation, still work efficiently. Kherson oblast charitable foundation 'Mangust' has informed that there problems with access to ART in the rayons of the oblast, but brave and committed NGO employees have been able to deliver the medications to two of the rayons after determining safe routes in this difficult situation.

Because of internal displacement of project clients, they are referred to local organizations at their new places of stay to ensure uninterrupted service provision. For that, every organization has assigned focal points from among service providers to consult the newcomers on relevant services, site locations and so on.

### Stories from different regions

CO Charitable foundation 'Rehabilitation Center for Drug-Dependent People "Zakhid Shans"' (Ivano-Frankivsk): "Now, in this difficult time, our organization keeps on working and providing services as usual. Yet we pay special attention to refugees from war-affected regions. Here are a few examples. The organization has been approached by two refugees from key populations. One of them wanted to get PrEP and the other — ART, because they intended to go to mountains where one could find accommodation at that time. It took social workers and doctors from the AIDS Centre only a few hours to provide them with everything they needed and answer all questions



that were asked. Many refugees come from Kharkiv oblast, eastern regions, and Kyiv oblast. We support them, we help them with documents, we make tests for HIV and hepatitis. People receive

the necessary dressing supplies (which are now in deficit), and instruments. We work all day long and in the evening too. Our phone is a hotline now. We sincerely thank those doctors who, despite being overwhelmed with workload, still do everything to help displaced patients seeking help avoid suffering and psychological stress of which they have already got more than enough.

**AUCF 'Convictus Ukraine':** Because of introduction of the martial law, Olena\* approached her case manager. She was in despair, because she had not been able to timely get her ART drugs: she lives in Obukhiv rayon and is served by the Kyiv Oblast AIDS Center which she could not reach. She had only a few days stock of the drugs left. Social workers were quick to act: they called the infectious disease doctor from the local trust cabinet and asked whether the medications Svitlana needed were available. The doctor was willing to help, and Olena received her ARV therapy in time.

\*patient's name has been changed



## **PSYCHOLOGICAL SUPPORT**

We have plunged into the inferno of war — something most of us only knew about from books or movies. Fear, anxiety, despair, apathy, loss of sense — these are feelings many people wake up in their homes and in their cellars, in temporary shelters all around Ukraine. But all of Ukraine and all Ukrainians valiantly fight ruscist invaders, each doing their duty.

To help our clients going through these dreadful days and feel the solid ground under their feet again, our psychologists, therapists, legal advisers and doctors continue working through <a href="https://www.help24.org.ua">www.help24.org.ua</a> web-site providing their consultations. Presently, the most pressing issues

our clients come to us with are:

- acute stress
- strong anxiety, sadness
- fear of death
- quilt (after evacuation to a safer place)
- guilt (of not doing enough)

From 24 February 2022 to 16 March 2022, administrators of the site have received **110** calls: that includes **25** requests for consultations with psychologists who continue online-work in wartime.

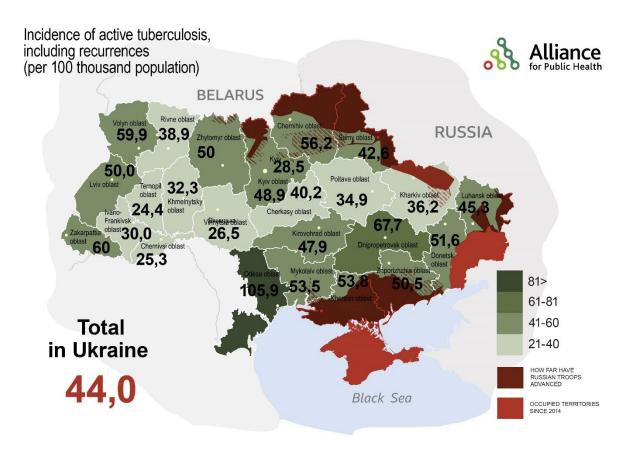
The APH has also provided support to NGO staff who do their utmost to save the most vulnerable people in their cities. At the remote supervision site (<a href="https://supervision.org.ua">https://supervision.org.ua</a>), supervisors provide remote support. From February 24 to March 16, **67** online consultations have been provided. Supervisors also work in very difficult conditions: in encircled Sumy, under shelling in Mykolaiv, during air raids in Cherkasy, Kyiv, Odes, Chornomorsk, and Khmelnytskyi. Supervisors are brave, they take on this large flow of emotions of our colleagues.

### **Quotes from the supervisors:**

- 'Some supervisees feel a lot of rage, it is difficult to endure this flow of emotions...'
- 'I do supervisions, I feel a lot of stress both mine and supervisees', but I know that I can always rely on my colleagues to help me'

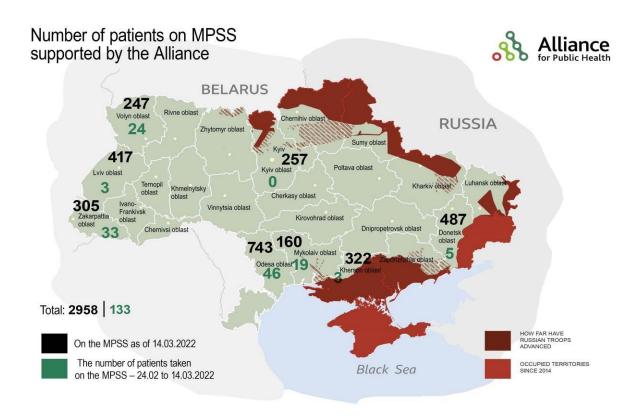
- 'When after euphoria I felt discomfiture, I was lucky to read a post in our FB group, and I learnt that I was not the only one with this experience... Now I can explain the supervisees the dynamics of their conditions'
- 'I have even forgotten I could conduct group supervision... But when I called to the organization, they were very glad. There are many requests, including requests of first aid. Me, as a doctor, I can be of use, and it makes me happy"
- 'Supervision sessions support me, they remind me that the life goes on'
- 'People in our NGOs are amazing, they work in extra-difficult conditions. I am glad I can support them in supervisions'

#### **TUBERCULOSIS**



Services of daily observed treatment of patients with TB/DR-TB and comprehensive psychosocial help to patients are still provided depending on the specific situation in each region. Common problems: we keep losing contact with clients; clients increasingly require psychological and legal support. Doctors provide remote, phone-based consultations; reminders about drug administration are sent via text messages.

Stable planned enrollment of clients takes place only in **Lviv**, **Zakarpattia and Odesa oblasts**, **and**, **to some extent**, **in Volyn oblast**. In all the project regions of the country, purchasing food packages and certificates is difficult, as chain stores cannot take certificates now, and clients often struggle reaching chain stores. The stocks of food are now limited, and in some oblasts, even warehouses are empty. In project regions of the country that are now hotspots of fighting, it is difficult to keep in touch with clients, to receive TB drugs from the TB service and deliver them, especially to locations outside of oblast centers; also, some medicines for treatment of comorbidities are not available at drugstores.



**Kyiv oblast:** Considering the martial law and curfews, implementation of the project is complicated now. One of the main problems concerns organizing and conducting observed treatment in the territories invaded or occupied by the Russian army (towns of Borodianka, Irpin, Bucha, Hostomel, Makarov, etc.). TB offices have stopped their operations because of the fighting and evacuation of both personnel and patients. A lot of patients used to receive video-DOT services from the DOT office of the Kyiv Oblast Pulmonology Center. The work of the DOT office was stopped on 28 February 2022. Contacts with some of the colleagues and project personnel have been lost. Contacts with the patients are not stable; some patients have been lost to observation. Considering regular recommendations from the leadership of the state urging people to evacuate outside of Kyiv oblast, a lot of patients (clients of the project) must have departed for other oblasts or abroad. Delivering incentives to the patients is also difficult and risky for the lives of the staff: there is curfew, and there are occupants in Kyiv oblast.

Some of the braver patients (in the maintenance phase of the treatment) went to recruiting stations and joined TDF units.

**Volyn oblast:** The work of Volyn OO URC is complicated by the large number of IDPs — about 15-17 thousand people. There are four known clients of the project from other regions. They were giving aid — one-off though, as the clients have moved to Poland.

**Donetsk oblast:** Contact with the Mariupol department of Donetsk OO URC has been lost since 1 March 2022. Until now, even after several 'green' corridors, no-one from the Mariupol department has got in touch or has been found in the list of released people; at the same time, one of the staff is insulin-dependent. The enemy is shelling Kramatorsk already. No members of the organization have suffered yet, but project activities are very limited. Only remote work is now possible.

**Zakarpattia oblast:** Operations of Zakarpattia Red Cross are complicated by the large number of IDPs — approximately 50 thousand, and around 10 thousand have moved across the border in both directions. Four clients of the project have been discovered among the IDPs. They have been given one-off aid, as all of them have moved to Poland. The region suffers from food deficit. As of

today, the organization has been able to procure only 500 food packages and deliver them to all the rayons of the oblast. Thus, food packages are now partially available to clients who were enrolled in January and February 2022.

**Lviv oblast:** Lviv charitable organization 'Charitable Association 'All-Ukrainian Network of People Who Live with HIV/AIDS' in Lviv' works as usual. The only complication is the large amount of IDPs. Presently, the organization has got in touch and started supporting four IDPs. They were provided maximum possible help.

**Mykolaiv oblast:** most patients outside the city of Mykolaiv are unreachable, except for phone connection (though some places cannot be reached by phone as well). The access to the TB dispensary located near a strategic bridge that is raised most of the time is thus complicated. Thus, it is impossible to collect TB drugs from the TB service and deliver them to clients. Delivery of TB drugs and food packages to patients is a difficult and life-threatening thing for both personnel and clients.

**Odesa oblast:** NGO 'Mutual Help Club "Life Plus" struggles purchasing food certificates, as chain stores are not willing to work with certificates now. Food packages are a problem as warehouses are empty. Yet, all the clients have been informed that they would get the food packages or certificate in full as soon as the suppliers renew their work.

**Kherson oblast:** Like before, Kherson and most rayons of the oblast are occupied, and there are such problems as impossibility of delivery of TB drugs and foods to rayons of the oblast; very often, there is no phone connection between the rayons; occupants strip civilians of telephones, so taking phones in the journey to keep in touch is risky for NGO personnel. In the rayons of the oblast, delivery of TB drugs is a problem. The situation has gotten worse because Red Cross members are limited in ways to reach their office and the clients — there are only two trolleybuses in Kherson, and they operate only from 7 am to 4:30 pm. The trolleybuses are extremely overloaded. The staff can provide only limited help and only to those clients of the project who live in the city of Kherson.

**'The war in two sentences':** quotes from NGO personnel working during the war.

## Kherson Oblast Organization of the Ukrainian Red Cross:

- 'I always try to remember to keep my documents with me and keep my head washed'
- 'You did not call us yesterday. We thought you had forgotten about us... Kherson is Ukraine!'.
- 'We prepare the food packages. We'll try to deliver them to the clients tomorrow'. Comment: the quotes come from conversations on 16 March 2022. Kherson is occupied by the Russian army. Yet no-one is willing to give up, they even make jokes  $\square$

### **Mykolaiv Oblast Organization of the Ukrainian Red Cross:**

- 'I cannot speak. They have been shooting all day long. Since five in the morning. Everybody's still alive. But my colleague has got all her windows broken by the blast. I will write to you if I can. God save us all!'
- 'Calm is something that does not happen in Mykolaiv, but all our employees are alive!'
- 'All our people have been working for three weeks without days off!'

## **Volyn Oblast Organization of the Ukrainian Red Cross:**

- 'It's okay, we keep working. We do have some problems with warehouses. We are looking to buy food where we can. Cereals and pasta are really hard to find'
- 'A lot of evacuees, more than 15-17 thousand. There are some clients of the project who travel through our region en route to Poland'

- Sorry, I cannot always take the phone because I have a lot of work, but we are ready to work even more to finally finish it all! I believe that the Victory will come soon!'

# NGO 'Mutual Help Club "Life Plus" (Odesa):

- 'Our Military Governor used to command 'Aydar' [a well-known military unit], so everything is calm in Odesa!'
- 'It is going to be alright! The AFU will mince them, but it will be a pity, of course, if they start shelling the city... I love Odesa!'
- 'Good morning! Glory to Ukraine! It was a beautiful night this time, quiet. For the first time since the beginning of the war, there were no air raid warnings... Is it quiet where you are?.. Well, okay! Hold on! We will rebuild everything! Everything is Ukraine!'

## **Donetsk Oblast Organization of the Ukrainian Red Cross:**

- 'We have got additional lodging, though it is under the ground'
- 'We go to work because it helps us get distracted. And our work is sacred we are helping people. Thank you for your calls and support! We hug you!'

#### **VIRAL HEPATITIS C**

To ensure uninterrupted treatment of HCV, medications and laboratory supplies are being evacuated to a safe place; also, provision of lab services is re-formatted, as the chain of private laboratories that used to be APH's contractor has been shut down.

**Stories from different ergions (CO '100% Life Cherkasy'):** Two different stories of patients whose fate and health were affected by war, and who yet were able to find help and support.





**Yaroslav**\* is 39. On 17 February 2022 he was tested positive for HCV. A social worker and a doctor succeeded in motivating him to start the treatment. The first administration of the drug was planned for 09:00 am, February 24. Unfortunately, this was the day when the war began: Ukraine was bombed, and Cherkasy were affected too — there were explosions near the city. Yaroslav's plans were utterly destroyed — the same was true for many Ukrainian citizens — he was depressed and did not want to think about the treatment. Yet, despite the war, doctors and social workers continued their work. For several weeks, his social worker was keeping in touch with Yaroslav, motivating him to think about the future, believe in his country and the treatment. Finally, on March 17, Yaroslav started his treatment.

**Serhii** came to Cherkasy from occupied territories and went to the Oblast Public Health Center, as he had recently started taking ART, and has concurrent HCV. The man was provided with social support to help him quickly take necessary medical tests, and started HCV treatment. Case

manager learnt that the man was a soldier and, despite difficult time, was able to promptly help him get the necessary therapy to return to the army and defend our country!

\*names of the patients have been changed

#### **ADVOCACY**

The **National Hotline on Drug Addiction and OAT** continues to operate! During the period from March 1, 2022 to March 20, 2022, 662 appeals were received (340 by phone and 322 online):

- 46% from drug users who were previously clients of private OAT sites, asking where to receive the prescription and to buy OAT drugs;
- 29% from refugees for contacts of OAT sites in Ukraine and abroad;
- 34% on the suspension/interruption of OAT programs (temporarily occupied territories, delay or impossibility of regular delivery due to disrupted logistics processes of drugs);
- 1% others (HIV / TB, covid and detoxification issues).

Regional consultants from among women who use drugs focus on ensuring access of WWUD to OAT and ART; they provide counseling to those who move from unsafe locations to safe ones, and disseminate information for WWUD community on the latest changes in terms and conditions of provision of harm reduction services (CO 'VONA' with the support from the APH).

#### **INFORMATION**

- For the purpose of timely informing members of vulnerable populations about access to services, safe behaviors etc, the work of national press has been changed. They now work online as bulletins.
- Up-to-date information will be posted on the Facebook page of the APH (<u>AlliancePublicHealth</u>) with hashtag #ЗавждиНаПередовій / #AlwaysOnTheFrontline

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Alliance for Public Health is providing humanitarian support in the context of war. To support the people of Ukraine and our work on the provision of emergency assistance, we would like to ask for your support by donations in any amount to the following accounts:

**Beneficiary: ICF "Alliance for Public Health"** 

Address: 24 Bulvarno-Kudriavska St., 01601 Kyiv, Ukraine

Bank name: JSC "Credit Agricole Bank"

SWIFT code: AGRIUAUKXXX

Bank address: 42/4, Pushkinska St., Kyiv - 01004, Ukraine

## **USD** (bank correspondent is compulsory):

Account number: UA073006140000026009500299105 Correspondent bank name: Credit Agricole SA (France)

SWIFT code: AGRIFRPP

Account Number: 20586620000

Correspondent bank address: 12, place des Etats-Unis 92127 Montrouge Cedex, France

# **EUR** (bank correspondent is not compulsory):

Account number: UA063006140000026000500198937

Correspondent bank name: Credit Agricole S.A.

SWIFT code: AGRIFRPP Acc. No.: 20586612000

Correspondent bank address: Paris, France

## **GBP** (bank correspondent is prefferable):

Account number: UA773006140000026008500198939 Correspondent bank name: Credit Agricole SA (France)

SWIFT code: AGRIFRPP Acc. No.: 21185549000

Correspondent bank address: 12, place des Etats-Unis 92127 Montrouge Cedex, France

Purpose of Payment: Donation.

Together we can help!

# **CONTACTS**

### ICF "Alliance for Public Health"

Andriy Klepikov, Executive Director

Cell: +38 050 334 8899 klepikov@aph.org.ua

Myroslava Andruschenko, Program Manager: Policy and Advocacy

e-mail: andrushchenko@aph.org.ua

Cell: +38 067 232 4982 (aslo Viber, WhatsApp, Telegram)

www.aph.org.ua FB: AlliancePublicHealth